

IMPORTANT RINK PROTOCOLS NOW IN PLACE DURING THIS PANDEMIC

Our management and staff are taking precautions to keep our customers and employees safe.

PLEASE DO NOT ENTER THE RINK IF...

- 1. You are exhibiting **ANY** upper respiratory or fever symptoms
- 2. You have **been in contact with anyone within the last 10 days** and are not fully vaccinated who has been diagnosed with COVID-19.

IF YOU DO ENTER THE RINK...

- 1. Immediately and thoroughly wash your hands prior to your event
- 2. Do **NOT** share water bottles or equipment
- 3. Maintain extra space between others whenever possible, especially in locker rooms
- 4. Thoroughly wash your hands upon completion of your event
- 5. We encourage all customers to consider dressing at home. We have plenty of space for you to use skate guards and leave them prior to entering the ice.

WE ARE TAKING THE FOLLOWING STEPS

- 1. Yes, we are open and able to continue our programs and still abide by the social distancing recommendations due to the typical limits on participants at any time for events at the rink.
- 2. Masks are optional for fully vaccinated patrons. In response to Illinois Gov. J.B. Pritzker's Executive Order 2021-10, fully vaccinated* individuals are no longer required to wear masks while within Fox Valley Ice Arena. By entering the facility or participating in a program without a face covering, you are verifying truthfully that you have been fully vaccinated*. Certain events may require masks to be worn by all guests based on occupancy and specific league requirements. * fully vaccinated is two-weeks after final dose.
- 3. Children under the age of 12 and unvaccinated minors and adults must wear a mask at all times while within Fox Valley Ice Arena. All staff and coaches must wear a mask while working with children under the age of 12.
- 4. We will strictly enforce our class sizes during this time so please be sure you are registered prior to coming.
- 5. We are sanitizing all locker rooms, equipment, sinks, doorknobs, and shared items throughout the day.
- 6. We will not accept any cash at the front desk. Customers are encouraged to pay in advance online or we will accept contact free credit card transactions at the front desk.
- 7. Freestyle/Contract ice will be pre-registration only. We will limit the capacity of skaters that are on the ice during each session. You can pay online for a 30-minute session

and there is an option to allow for customers who have a 10-hour, 20-hour, or unlimited pass card to have the time deduced from the card. NOTE: CUSTOMERS WHO HAVE THE PRE-PAID CARD MUST STILL BUY THE 30 MINUTE SESSION. WHEN THE PRE-PAID CARD OPTION IS SELECTED, THE FEE WILL ADJUST TO \$0. We are doing this to eliminate the need to sign in at the front desk and to ensure we're able to apply the social distancing capacity controls.

- 8. Public skate will be limited to 60% and we will allow customers to pre-pay the admission and skate rentals.
- 9. Stick n Puck and RAT Hockey will be offered with capacity controls in place to allow for social distancing. All participants are required to register online in advance.
- 10. There will no be handshakes at the start or end of any hockey game.
- 11. Our fitness center will be operating at 60% capacity. In addition, we will strictly enforce the policy of machines being thoroughly cleaned following each use.

We will keep you up to date as this situation moves forward.

Craig Welker

Fox Valley Ice Arena General Manager